



Error Messages

Occasionally PestaRoo will give you an error message that indicates a potential problem. This document summarizes the most common and suggests appropriate responses.

File Could Not be Opened...

This is the most common error you will see. Usually the file will be PestaRoo Registrations.fp7. Getting this message indicates that you are not on the internet or that internet access is somehow restricted. PestaRoo uses this files, but can operate without it. PestaRoo Registrations is only required typically once a month or after you submit your payment.

Response: Click OK, and then cancel on the next screen.

FileMaker Cannot Share a File ...

If your copy of FileMaker that hosts PestaRoo has “network file sharing” turned off, you will always get this message on launch.

Response: 1) If you only access PestaRoo from one machine, you may click “OK” and ignore this message. Or, to permanently stop this message for Mac OS: Choose FileMaker Pro menu >> Sharing >> FileMaker Network and turn Network Sharing “On”. For Windows: Choose Edit menu > Sharing > FileMaker Network and turn Network Sharing “On”. You will only need to do this on the computer actually hosting PestaRoo.

2) If your host PestaRoo for two or more computers, you will need to turn Network Sharing “On” as described above.

No Records Match This Set of Find Requests...

This error occurs when you are trying to find something (like a customer or invoice) and either the record you are looking for doesn't exist, or you have typed the request incorrectly.

Response: Click Cancel or Modify Find.