



Installing PestaRoo on a Single Computer

FileMaker and PestaRoo must both be installed on your computer. FileMaker 10.0 is the engine behind the magic of PestaRoo. Proper installation insures that everything works as designed.

Overview

Your purchase of PestaRoo comes in two downloads. If you purchased only one copy of PestaRoo, you will first install FileMaker Pro 10.0 on your computer. See 'Installation of FileMaker', below. Then you will use the second download to install PestaRoo on this same machine. Be sure to read the notes on "Back-ups". A shortcut or alias should also be created.

Client Platform Requirements

PestaRoo is a true cross platform software solution. You can run it on Windows XP, Vista, Windows 7, or Macintosh OS X. Your machine can be of either platforms. PestaRoo is the only pest control Software that runs great on both major computer platforms. If you later decide to add another computer to your PestaRoo system, it may be the same or a different platform from your first computer. Thus, PestaRoo can work in a true mixed environment.

FileMaker does not run on Linux.

Installation of FileMaker

You will have received a download for Installing FileMaker Pro 10.0. A serial number is required to complete the installation. This serial number (or License Key) was originally sent to you via email. Don't lose these numbers! To install you will use the Organization name: CUSTOM DATABASE DESIGN Yes, this is all caps. You may select any User Name you want.

The FileMaker download includes installers for your computer. The Mac installer ends in ".dmg". The Window installer ends in ".exe". You will only use the one for your platform.

After installation is complete you may throw away the FileMaker installer icon from your desktop.

Installing PestaRoo

Did you install our downloaded free trial? If so, you MUST delete it before installing your new copy of PestaRoo. Be sure to also throw away any short cuts, or aliases you may have created.

To install PestaRoo, open your PestaRoo download and drag the "PestaRoo Folder" to your Documents folder or 'My Documents'. Thats it! Now you are almost ready to go!

Last step: Create a shortcut (Windows) or an Alias (Mac) of the PestaRoo.fp7 file and place it on your desktop or some other convenient place.

On a Windows machine you create a shortcut by right-clicking on the PestaRoo.fp7 icon, and selecting 'Create Shortcut', and then moving that shortcut to wherever you want it.

On a Mac you create an alias by clicking once on the PestaRoo.fp7 and selecting 'Make Alias' from the Edit menu, and then moving it to wherever you want it. Or, drag the PestaRoo icon to the Dock and an Alias is automatically created, leaving the original in its proper place.

This shortcut or alias will be used each day to launch PestaRoo. By having it on the desktop, we are saved from opening a series of windows to get into the PestaRoo folder. It is critical that the file PestaRoo.fp7 stays inside the PestaRoo folder.

Activation and Initial Password

As PestaRoo launches, you will need to log in as 'user' with an initial password of 'user'. After

that, you will be asked to designate your companies 'user' password. This will be the password that will be used to connect to PestaRoo anytime from any computer. So, everyday when you launch PestaRoo you will enter the Account Name of 'user' and then your chosen company Password.

Each work day you must relaunch PestaRoo. (If you have left it open all night, you will need to Quit and then relaunch. To launch, Double Click on PestaRoo's shortcut or alias.

OS Sharing Warning!

Do not ever try to connect to PestaRoo through a shared window from Windows or Mac OS X on a separate computer. This will damage your PestaRoo database! Guest users must ALWAYS go through the "Remote..." button in order to allow FileMaker to connect to your host machine. The reason for this is that FileMaker manages the meta data for each connected machine, separately through a special FileMaker 'network tunnel'. If you try to connect through an operating system networking system, FileMaker can actually overwrite key directory info, and so permanently damage the file. Surprisingly, Network File Sharing at the operating system level does not need to be enabled for FileMaker sharing to function. Actually, we prefer to NOT share the folder that contains PestaRoo. FileMaker has its own networking 'tunnel' for connectivity.

Backups

You should backup your database to a CD every day. To back it up, PestaRoo must be closed and you must Quit or Exit FileMaker Pro. Never backup an open file.

The file you need to backup each day is called "PestaRoo.fp7". We suggest burning a new CD every night, and then labeling the CD by the date. Do not reuse the CD's. Use CD-R media, not CD-RW.

PestaRoo has its own internal backup system that runs three times per week, writing to the directory 'Backups' which is inside the 'PestaRoo Folder'. This backup does NOT protect your data from hardware failure or drive corruption. So your daily backup to a CD is still critical.

If you have a carefully configured backup system that runs every night and backups up everything, AND you close PestaRoo each

night, then you do not necessarily need to burn a CD each day. In our experience, however, very few people have solid backup systems writing to external media. So the backup to a burned CD is always a good idea.

Adding Additional Computers

As your business grows, PestaRoo can easily grow with you. Adding additional computers for accessing PestaRoo is easy. Just give us a call and we will add another computer to your registration. Upon receiving your payment, we'll email you a new installation code. You will only install FileMaker on the extra machine.

(PestaRoo itself is never installed on more than one computer.) PestaRoo can be shared through peer-to-peer sharing, so as to be available to other machines in the office. We will provide a special launcher for your additional machines. We can also provide you with a launcher that will allow you to remotely connect to your copy of PestaRoo. To be able to connect from home or from anywhere else in the world is wonderful. Many of our PestaRoo users routinely connect from home or from other locations to keep an eye on the business. Give us a call if you would like to remotely connect to your copy of PestaRoo.

Should you need more than 2 or 3 other machines connected, contact us about setting up FileMaker Server on a dedicated server machine which can support up to 250 computers! We require this separate machine to be a computer running the Macintosh operating system. The guest machines around the office may be either Windows or Macintosh OS X machines.

Contact our office for the purchase and installation of FileMaker Server.