



# Setting Up PestaRoo Dashboard for iPhone

If you want to quickly access key information, and you want your database available at your fingertips, then PestaRoo Dashboard is for you. This article will guide you through the setup process so that you can start using PestaRoo Dashboard ASAP.

## Introduction

PestaRoo Dashboard is designed to give you key information while you are away from the office. It comes free with PestaRoo and it can be run on as many phones as you like, with no additional cost. If you are excited to begin using PestaRoo Dashboard, simply follow the directions outlined in this support article.

NOTE: if you have already setup your network for 'remote location' access to PestaRoo, then you may skip the next section.

## Enable 'Remote Location' Access to PestaRoo

Setting up Remote Location Access is an easy, and standard procedure. That said, three steps must be done by either your internet service provider (ISP) or with the support of a local IT agent.

1. You must obtain a fixed or 'Static' IP address from your ISP for your business. This can be done by calling your ISP and simply asking the representative for this change to be made on your account.
2. You must configure your PestaRoo host to always have the same inside IP address. On a Mac, this is called "DHCP with Manual Address". Your local IT agent can help you with this.
3. You must setup Port Forwarding on your router for port 5003, and it must be pointed to your PestaRoo host machine. If you have a firewall, open port 5003. Here again, your ISP

or a local IT agent can help with this.

With these steps complete, contact someone on the PestaRoo team to verify that your remote location access is working.

## Install FileMaker Go

Now that you are able to access PestaRoo from outside the office, you will need to download FileMaker Go from the iPhone App store. This let's your iPhone run PestaRoo Dashboard. You will need to install this app on every iPhone you wish to use PestaRoo Dashboard.

Simply open the App Store on your iPhone, find FileMaker Go and choose to download it. The app is free and it should only take a few moments to download.

## Opening PestaRoo Dashboard

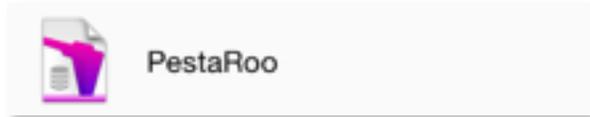
Now you are ready to open PestaRoo Dashboard. First, make sure that PestaRoo is open and running on your PestaRoo host computer.

Now, on your iPhone, start FileMaker Go. Once its open, tap "Hosts" in the bottom right. Now tap "Add Host" at the top of the screen. In the top box you will enter your fixed IP address, given to you by your ISP. To find that number, you can go to [www.whatismyip.com](http://www.whatismyip.com) on your PestaRoo host computer. This website will display your IP address in the top left.

With your PestaRoo host computer's IP entered, you can ignore the second box and tap "Save" in the top right. Your iPhone will then begin to look through that IP address and see if

it can find your PestaRoo file. Give your iPhone a moment as it does this search.

Once it has found your PestaRoo file, it will list it, as pictured below. Simply tap PestaRoo to launch the PestaRoo Dashboard.



## Using PestaRoo Dashboard

Now that you have opened PestaRoo Dashboard, you will be asked to log in. If you are a manager, login with Manager as your username and your manager's password as your password. That said, if you are a user, log in with User as your username, and your user password as your password.

Please note that you will only need to re-login to PestaRoo Dashboard once a week.

Upon entering the home screen, you will notice that there are three key areas to explore in PestaRoo Dashboard. First, on the right, illustrated by a pie chart, is the "Dashboard" area. This area provides quality statistics to keep tabs on your business. Please note, that this area requires a Manager's password in order to enter.

Second, on the bottom navigation bar you can see a button to enter the "Customers" area. This area contains basic information on each customer. It allows you to call or email right from the app, and it even allows you to create work orders from your phone.

The last area, seen on the bottom navigation bar, is the "Schedule" area. From here you can easily look at a technicians schedule for the day and make changes as you see fit.

Enjoy using and exploring PestaRoo Dashboard. We hope it is a helpful tool for you as you attack your day!